

# Quality Policy



---

## Doss Aviation

**L3 Doss Aviation, Inc.'s top management and all employees are committed to achieving and maintaining business excellence.**

**To accomplish this, we will:**

- Listen to and understand our customers and meet their requirements.
- Promote trust and mutual respect in all our internal & external relationships.
- Ensure no harm will come to people, the environment and equipment.
- Create an environment that supports personal and professional growth.
- Develop, use and continuously improve business processes and the quality management system that are EFFECTIVE, EFFICIENT, and USER FRIENDLY.
- Maintain high standards of ethical conduct.
- Strive to attain "Exceptional" customer satisfaction.

**“TOTAL QUALITY SERVICE is not expensive, it’s PRICELESS!”**